

McAvoy, J

- Objective** To obtain Business Intelligence related position that will utilize my organization and technical skills.
- Skills**
- **Microsoft Office – Word, Access, Excel, PowerPoint, and Outlook; Business Objects XI**
 - **Microsoft Windows 9X-10**
 - **Visual Basic for Applications, C#, Java, Microsoft Visual Studio 2005, HTML , Microsoft SQL Server 2000 – 2016: SSIS, SSAS**
- Certifications**
- **MCSA: SQL Server 2012, License # F349-9731**
 - **MCPS: Microsoft Certified Professional, License # F342-8367**
 - **MCSE: Business Intelligence, License # F769-0020**
- Education**
- American Intercontinental University**
Master of Information Technology - 11/2004 to 09/2005
- Internet Security Concentration
 - 4.0 GPA
- University of Central Florida**
Bachelor of Science in Business Administration - 08/2000 to 08/2002
- Management Information Systems Concentration
 - FedEx Ground Internship
- Indian River Community College**
Associates of Arts in Computer and Information Systems - 08/1998 to 06/2000
- Experience**
- Systems Specialist – Analysis and Programming**
Verizon – Corporate Finance - 09/2014– Present
- At Verizon, I am empowered to do more than just the minimum requirements for a job. Currently, I am challenged to maintain several servers with multiple databases that support our Data Warehouse and SSRS Reporting as well as Master Data Services (MDS). I work on a data team responsible for ensuring our users have the metrics and reporting they need to make daily decisions that make a real impact. Most responsibilities include Extract, Transform, and Load (ETL) Projects.
- Manager of Forms/Reports**
Pioneer Technology Group - 04/2011– 09/2014
- Helped streamline many manual Excel Processes by building macros.
 - Worked on the Production Data Team to process data and analyze data trends and hand off to post production for reporting to insurance customers.
- Medical Data Analyst**
LexisNexis – MedAI - 02/2010– 04/2011
- Helped streamline many manual Excel Processes by building macros.
 - Worked on the Production Data Team to process data and analyze data trends and hand off to post production for reporting to insurance customers.
- Business Analyst**
BB&T Bank - 11/2008 to 02/2010
- Built and maintained Crystal Reports.
 - Provided analysis on mortgage loan data for upper management.
 - Worked with team to convert Crystal Reports to SSRS 2008.

Claims Data Administrator

Brown & Brown/PGCS Claim Services- 06/2007 to 10/2008

- Worked on the Production Data Team to process data and analyze data trends and hand off to post production for reporting to insurance customers.
- Working as a liaison between IT and management to enable necessary processes to run more efficiently.

Project Analyst

Alorica - 04/2006 to 05/2007

- Produced written procedures and documentation for existing databases.
- Automated current business processes by implementing macros within Microsoft Access database to run manual append, update, and delete queries.
- Assisted users via help desk ticket requests which included reassigning records, changing status of records, and answering questions about functionality in house application.
- Created SQL 2000 tables and stored procedures to aid in data sends from Alorica's main client, American Express.
- Normalized American Express client data to meet PRC data standards and was responsible for ensuring accuracy of data received and loaded into SQL Server 2000 tables.
- Attended weekly conference calls with client American Express to gather necessary requirements and needs.

Business Systems Analyst

Liberty Medical Supply- 08/2003 to 02/2006

- Gathered user requirements and created and maintained Microsoft Access databases for Compliance and Regulatory Affairs.
- Produced written procedures and documentation for existing databases.
- Enhanced current business processes by streamlining many manual tasks.
- Automated current business processes implementing macros to run append, insert, and delete queries to gather historical data for users via data warehouses.
- Provided more user friendly applications by designing forms which allowed users to access and data in useful ways.
- Migrated many of the existing Access 97 databases to SQL Server 2000 and converted those databases to Access 2003.